

LG Redemption Promotion

Redemption Documents to be submitted at the Redemption Centre*:

- **Fully completed and signed Redemption Form (Collect at redemption centre)**
- Original cut-out of serial number from LG product box (see paragraph 5 below for example) – **please note that photos/pictures of serial number (or IMEI number for LG mobile phone purchases) will not be accepted.**
- **Proof of purchase** i.e. original invoice or receipt (must reflect the purchased LG product type and model)
- **Delivery Note** (if delivery of purchased LG product is scheduled after Redemption Period)
- Authorization letter duly signed by customer who purchase the LG product (if name of Redemption Party is different from name of customer in invoice) Kindly note that LG reserves the right to reject any redemption if any of the above Redemption Documents is not submitted together with this Redemption Form at the Redemption Centre.

Terms & Conditions:

- Promotion is only valid for Customers who purchase the selected LG product(s) from participating authorised LG dealers or resellers during the Promotion period.
- Promotion does not apply to display set, trade, corporate or bulk purchases. For the avoidance of doubt, a “bulk purchase” shall mean 3 or more purchases of the same product model.
- Gift(s) may only be redeemed in person by Customer by collection at the Redemption Centre during the Redemption Period (or in case where delivery of LG Product is scheduled after the Redemption Period, 2 weeks from the date of delivery of LG Product), upon submission of valid Redemption Documents. Requests for delivery of gift(s) will not be entertained.
- If the Redemption Party’s name is different from the Customer named in the invoice, the Authorisation portion at the bottom of this Redemption Form must be completed and duly signed by the Customer and Redemption Party. (Retailers, dealers and promoters are under no circumstances allowed to make redemption on behalf of Customers.)
- Gifts are **STRICTLY** while stocks last during Redemption Period, and not exchangeable for cash or other items. Requests for extension of Redemption Period will not be entertained.
- LG reserves the right to replace any gift with an item of a similar or other value without prior notice.
- LG will not be liable for any lost, damaged or stolen Redemption Form(s) and/or gifts.
- Customers are advised to check www.lg.com/sg (“LG Website”) for the most up-to-date information regarding availability of gift for redemption. In the event that a gift is fully redeemed, a notice will be published on LG Website to notify customers that the gift has been fully redeemed.
- LG reserves the right to reject any Redemption Form where (a) if LG determines in its sole discretion that the Promotion stated above is not a valid promotion and/or the Redemption Period stated above is incorrect; (b) the Redemption Form is submitted after the Redemption Period (or in case where delivery of LG Product is scheduled after the Redemption Period, more than 2 weeks after the date of delivery of LG Product); (c) the Redemption Form is not submitted with any of the Redemption Documents; (d) if LG suspects the Redemption Form or any Redemption Documents is fraudulent in any way; or (e) if LG believes in its sole discretion that the redemption is not in accordance with these terms and conditions.
- LG reserves the right to amend these terms and conditions without prior notice. Information contained herein is correct at time of printing. Please check in-store or the LG Website for the most up-to-date information.

LG Service Center

- **Address : 991D Alexandra Road #01-14 Singapore 119972 (Opp Labrador Park MRT Station)**
- **Operating Hour:**
 - Mon-Fri: 8.30am – 6.00pm
 - Sat: 8.30am – 2.00pm
- **Hotline: 6512 0555**