

## GUIDE TO SAMSUNG HOME APPLIANCE ONLINE GIFT REDEMPTION

**Step 1:** Scan QR code or visit [www.samsung.com/sq/da-redemption](http://www.samsung.com/sq/da-redemption)  
• Log in to your Samsung account to begin redemption.

**Step 2:** Fill in your purchase information  
• Date of purchase, Product Serial Number, Place of purchase and Invoice number

**Step 3:** Select the number of items eligible for gift(s) redemption  
• For redemption of physical gifts, fill in your delivery address.

**Step 4:** Upload a photo of your invoice and product serial number



**Step 5:** Submit your gift redemption request  
• A confirmation email will be sent upon verification

For further assistance, email [redemption.sg@samsung.com](mailto:redemption.sg@samsung.com) or contact us at 1800-SAMSUNG (1800-7267864)

### Terms and Conditions

- This promotion is only valid for customers who purchase the above mentioned Samsung product(s) during the Promotion Period from Samsung Online Store and selected consumer electronics and IT stores and is not valid with other discounts or promotions.
- Each customer is entitled to redeem gifts for a maximum of 4 product purchases.
- Gift(s) may only be redeemed on Samsung Home Appliances Online Redemption Portal during the Redemption Period and upon submission of valid Redemption Documents as specified in the Redemption Details.
- No extension of Redemption Period will be allowed.
- Samsung reserves the right to reject redemption for customers whose details do not match the proof of purchase documents or where incomplete Redemption Documents are submitted, if Samsung suspects any Redemption Documents to be false or tampered with in any way, or otherwise if Samsung believes in its sole discretion that the redemption is not in accordance with these Terms and Conditions.
- Payment must be made in full or hire purchase approved before redemption is allowed.
- Gift(s) are while stocks last and are not exchangeable for cash or kind.
- Samsung reserves the right to replace any gift(s) with another item.
- Promotion is applicable to end-customers only; not trade, corporate or bulk purchases.
- Products purchased under promotion are not eligible for exchange and/or refund, save in accordance with warranty terms.
- Samsung reserves the right to amend these Terms and Conditions at any time without prior notice and without assigning any reason